CM13.6. Aquatics Facilities Management - Extension of Season and Potential Contract Extension

DATE 14 June 2022 FIL REFERENCE FIL17/01480

CONFIDENTIAL No

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Business & Lifestyle

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Purpose of Report

To provide Council with the details of the investigation into the year-round operation of the Albury Swim Centre (ASC) along with information relating to the current management operations of the Albury Wodonga Aquatics Facilities (AWAF). This report recommends that Council endorse a contract term extension with Aligned Leisure to facilitate a season extension of the ASC.

Background

The ASC typically operates for seven months of the year, from late September to late April. The management and operations of the ASC are outsourced to third-party service providers who have industry-specific knowledge and experience. This report considers the issues associated with extending the swim season at ASC from both an operational and contractual perspective.

At its meeting on 28 March 2022, Council resolved to:

- a. Increase utilisation of the existing aquatic facilities by:
 - i. Extending the 2021/22 swim season to 8 May 2022 at Albury Swim Centre; and
 - ii. Investigating and providing a further report to Council on the feasibility of year-round operation of the Albury Swim Centre (commencing 2023), including negotiating inprinciple contract arrangements with Aligned Leisure.
- b. Upgrade and/or develop Albury's aquatic facilities by continuing with the planned implementation of the Aquatics Strategy including:
 - Progress design of the like for like replacement, to current and best practice standards, of the Lavington Swim Centre in 2023/24; and
 - ii. Continue to allocate funding in 2024/25 to masterplan the upgrade of the Albury Swim Centre, until the outcome of further related investigations is completed.
- c. Broaden the scope of the LJSC Stage 2 Feasibility Study to include both stadium sports and a regional indoor aquatic facility.

Issues

Part 1 - Feasibility of year-round operation of the Albury Swim Centre

Strategic Planning

AlburyCity is progressing a Feasibility Study into the Stage Two development of the Lauren Jackson Sports Centre. The scope of the Feasibility Study will now include further analysis of the suitability of the site to accommodate a Regional Aquatics Facility, as well as additional sports courts, amenities, corporate facilities and car-parking requirements. The investment in the extension of the swim season, at Albury Swim Centre, demonstrates to our community, as well as potential funding bodies, the strong commitment that AlburyCity has to establish a Regional Aquatics Facility in our region.

Management Benefits

The seasonal nature of outdoor pools presents an annual challenge for operators to recruit and train new staff at the start of each season. By operating a pool year-round, it is expected to have a positive impact on staff retention due to the year-round employment continuity. This in turn will help ensure the operations and customer service levels are maintained at a higher level continually throughout the year.

Usage Demand information

Each season the swim centre operators record membership and visitation data. Historical data highlights that usage of the Albury Swim Centre during the "shoulder" months (September and April) is relatively low when compared to the rest of the season. On average there are 82 visitations per day to the ASC during these shoulder periods, compared to 330 visits per day for the rest of the season from October to March. By comparison, the Lavington Swim Centre (LSC) attracts 113 visits per day across its season.

During the recent two-week extension of the swim season at the ASC, some additional data was collected, including visits per hour, air and pool water temperatures as well as gas, electricity and chemical usage. The full data collection spreadsheet for the period Monday 11 April through to Sunday 8 May is at Attachment 1 to this report, with some summary points of the data as follows:

- Strong usage through the April school holiday period.
- Usage declined steadily over the 4 weeks.
- The majority of usage occurred in the morning (5.30am -10am) and afternoon (3.00pm-7.00pm) periods.
- Usage declined to between 29 42 visits per day over May 5 8. These days had the coldest maximum temperatures recorded and also low overnight minimums as well.
- There was an average of 41 visitations in May compared to 81 visitations between April 11 30.
- The gas usage increased by 25 30% once maximum temperatures dropped below 20 degrees, even with the use of the pool blankets.
- The pool water temperature was relatively stable for the duration of the period.

Operational Costs

The indicative breakdown of the major expenses for operating the ASC during the normal swim season include labour (48.5%), gas (10%) electricity (9%), building maintenance (8%) and chemicals (5.5%). The data collected during the recent extension of the swim season to May 8 highlight that the contribution of gas to the overall expenses increased significantly as the season progressed. It is difficult to precisely forecast the impact of cooler ambient temperatures during the colder winter months, and the recent escalating wholesale energy prices will have on the operational expenses.

Options for year-round operation of the ASC have been investigated with Aligned Leisure. The estimated on-cost of year-round operations is approximately \$290,000 based on the following assumptions:

- Current normal operating hours (Monday Friday 6.00am 7.00pm, Saturdays 7.00am 7.00pm and Sundays 9.00am 7.00pm).
- The additional consumable costs notably gas, but also includes electricity, building maintenance and chemicals.
- Staffing costs noting that the facility needs to have at least two staff members lifeguarding at all times plus additional staff to operate the café as well.
- Additional cleaning, management fee and general sundries.
- Projected income is calculated based on the average recreational swimming (memberships and casual) revenue received per day in the period from 1 7 May 2022 plus Café and merchandise sales, with some projected downturn for the months of June, July and August.
- Membership and casual revenue are based on the same fees and charges structure for the normal seasonal operations.
- The additional costs are estimates only and are based on April 2022 pricing for labour, utilities and material with no provisions for any future cost inflation.

An option to operate the ASC with limited opening times (Monday – Friday 6.00am - 10am and 3.00pm - 7.00pm, Saturdays and Sundays 8.00am - 1.00pm) during the extended season, would reduce the on-costs to AlburyCity to approximately \$250,000. This is driven by decreased labour requirements, while all other costs would still be incurred at the same rate with income projections similar to the normal opening hours option.

The other option that Council could consider to reduce the financial burden is to extend the season for a shorter period rather than year-round. Although the final amount is subject to further negotiation, it is expected that a 10-month swim season would reduce the on-cost to less than \$180,000.

Should Council resolve to extend the ASC beyond the existing 7-month swim season then the additional operational costs will need to be negotiated and form a variation to the current contract and/or included as part of a new contract commencing from July 1, 2023.

Heating Efficiencies

The water at the Albury and Lavington Swim Centres is heated by gas heating units and generally maintained to a level of 26 degrees during the swim season.

The current gas heating units at ASC were installed only seven years ago and are well maintained. Technicians have advised that the units will need additional servicing and inspections to ensure they are able to maintain the required temperature during the colder months even with the consistent use of pool covers during these periods.

It is noted that the year-round operation of the Albury Swim Centre will adversely impact the environment due to the additional gas and electricity consumption. If the year-round operation were to be endorsed for multiple years, then alternative heating sources for the water (solar, heat pumps, thermal heating etc) should be further investigated. Alternative and more efficient models of heating for the LSC will be explored as part of the scope for the replacement of this facility whilst there is currently no allocation of funds for alternative heating options for the ASC.

Any new heating option for the ASC would be a significant capital investment and would need to be investigated and included for future consideration as part of Council's budget process.

City of Wodonga Resolution

The City of Wodonga considered a report at their recent May 16 meeting in response to receiving a petition requesting that Wodonga WAVES remain open during winter. The petition contained 91 signatures with 46 of those from Albury or non-Wodonga addresses.

The City of Wodonga resolved that the opening of WAVES over the winter months not be supported at this time. The report cited financial viability of the season extension for the projected small number of visitations and the fact that there are facilities and options already available for the community.

Have Your Say Results

To assist with this investigation a "Have Your Say" community engagement process was conducted between May 24 and June 5. The survey had specific questions about the community's support and potential usage of the ASC if it were opened year-round. Many respondents referenced the health and other social benefits of swimming as well as the limited capacity and size of the two existing indoor swimming pools in Albury Wodonga.

There were 567 people who took part in the survey, over 91% of the respondents are users of Albury aquatic facilities. The survey report (Attachment 2) highlights that there was clear support for the ASC being opened year-round, with most respondents saying they would use the facility at least 2-3 times per week.

Feedback from both the Ovens & Murray Swimming and Water Polo Associations through this investigation period has suggested that the ASC would be used for some training for both swimming and water polo. The majority of this proposed training already occurs at other local facilities.

There is unlikely to be any competition during the proposed extended ASC operating period but there could be future opportunities for individual swimming clubs to conduct some swim meets if the year-round operation of ASC becomes a regular occurrence.

Part 2 - Management of Albury Wodonga Aquatic Facilities

Background

In line with the direction and action in the Two Cities One Community Strategic Plan (2017-2021) and Action Plan, Albury and Wodonga Councils developed a joint management arrangement for the four Council aquatic facilities in 2017 and 2018.

Recently many Local Governments have outsourced the operational management of public swimming pools to organisations that specialise in providing aquatics and leisure management services. Three of the larger organisations in the industry are YMCA, Belgravia Leisure and Aligned Leisure, together they operate more than 150 aquatics and leisure facilities.

Following an extensive expression of Interest (EOI) and subsequent tender process, Council awarded a five-year contract to Aligned Leisure in April 2018 and they officially commenced this contract in July 2018. Aligned Leisure is now at the end of its 4th season in managing the AWAF including the Albury and Lavington Swim Centres, with their contract due to expire on 30 June 2023.

Aligned Leisure is a 100% owned subsidiary company of the Richmond Football Club and operated by a Board of Directors. Aligned Leisure manages the health, fitness and leisure operations of the Richmond Football Club and since 2016 has established itself in the recreation/leisure management industry with major contracts for local government and private facilities within Victoria and New South Wales.

The key areas of responsibility and service delivery in relation to this contract are:

- Planning for the delivery of services, events and programs
- Day-to-day operation of Facilities
- Staffing, co-ordination and delivery of programs and services
- Booking and hiring of all Facilities spaces
- Management of formal and informal usage
- Competition and event organisation and management
- Provision of kiosk services
- Undertake maintenance of buildings and grounds
- Financial management and reporting
- Reporting on key performance indicators
- Marketing and promotion
- Facility security
- Cleaning and waste removal
- Occupational Health and Safety and risk management
- Maintain required insurance certification
- Attendance at contract meetings; and
- Assistance in the facilitation and coordination of events and community initiatives.

AlburyCity pay Aligned Leisure a total contract service amount of approximately \$630,000 per year to operate both the Lavington and Albury Swim Centres. The tender was structured so that the payment

amount provided an overall cost-neutral result to the contractor. In addition, \$100,000 is allocated each year by AlburyCity for major maintenance upgrades and sundry expenses.

Any operational losses are borne by Aligned Leisure. Profits are subject to a 50/50 profit share arrangement with the relevant Council. However, based on typical margins for aquatic facilities profit share returns are not substantial. There has only been one year of small profit in the four years of the current contract, the proceeds to AlburyCity were used to cover the costs of the recent season extension at ASC and the balance has been allocated to a swimming education and instruction program targeting CALD communities at the start of the 2022/23 season.

Management and Staffing Issues

The aquatics industry is known as being a transient work environment, however, for various reasons, there has been a higher than usual turnover of Aligned Leisure staff since the AWAF contract commenced in 2018. The staffing situation has been severely impacted by Covid restrictions and lockdowns over the past two years which resulted in all but 1 staff member of Aligned Leisure's AWAF operations being stood down from employment on two separate occasions. The lockdowns and restrictions also meant that mandatory lifeguard training for staff was postponed by the Royal Life Saving Society (RLSSA) for several months leading into the last two seasons further reducing staff availability and experience levels. The staffing challenges have impacted on providing a consistent service level as well as maintaining good working relationships with members, key user groups and the community. Aligned Leisure has recently appointed a new AWAF Leisure Manager who has extensive experience in managing aquatic facilities in Local Government Areas in regional New South Wales.

Financial Performance

A summary of Aligned Leisure's financial performance during the term of the current AWAF contract is outlined below:

2018/19 Financial Year – Aligned Leisure recorded a net loss of \$262,000. Initially, there was a level of confusion in the communication regarding the new membership structure and associated fees. Under the previous management arrangements, not all club members were paying facility entry fees or taking out facility memberships. As the previous club arrangements were historical and longstanding, the introduction of consistent and equitable lane hire fees was initially met with resistance resulting in lower than forecast membership and patron numbers for the first 12 months.

2019/20 Financial Year – This resulted in a loss of \$288,000 for Aligned Leisure, firstly due to the impact that heavy smoke from the nearby bushfires had on attendances at the seasonal outdoor pools during January and then the Covid pandemic forcing venue closures from March 2020.

2020/21 Financial Year – Although income was significantly down (\$1.3M) across the four facilities with Covid closures and restrictions, Aligned Leisure was able to access over \$870,000 through the JobKeeper subsidy as well as significantly reduce the operational expenses led to a positive net result of over \$200,000.

The profit share clause of the contract was enacted and has resulted in \$42,000 being allocated to the Albury Facilities via an extension to the current season at Albury Swim Centre and a swimming program targeting CALD communities to be implemented at the start of the 2022/23 swim season.

2021/22 Financial Year Projections - Based mainly on Covid restrictions and facility closures in the early part of this financial year, Aligned Leisure have forecast an operating loss in excess of \$400,000. Aligned Leisure has made requests to both Councils to subsidise this projected operating loss and also presented options to reduce service levels to offset the projected losses.

AlburyCity has proposed to assess the financial implications once the 2021/22 financials have been audited. It has been noted that the tighter Victorian Covid lockdowns and restrictions during this recent season adversely impacted the Wodonga facilities more than the Albury facilities.

Reporting and Risk Management

Aligned Leisure provides clear and regular communication with the Leisure teams of both councils including general information and formal reports. There are agreed standing agendas and standardised reports for the regular Monthly operational meeting and Quarterly Management Contract Review meetings that involve Leisure Teams and Managers from both Councils.

Aligned Leisure provides full detailed profit/loss statements and usage data each month which are very transparent and which AlburyCity has not had access to with previous contract managers.

Their risk management is of a high level, both in documentation and practical operations. The risk management information that they provide includes:

- The scoring they have received in the Royal Life Saving Society of Australia facility and operations safety audits. These audits have been completed at the facilities for the past 15 years and the scores in recent seasons have all been the highest recorded.
- Their incident reporting documentation and processes.
- Their management of major incidents over recent seasons, (near-drowning, patron seizures and other significant injuries).
- They have been recognised as an industry leader in terms of their Covid planning and management of facilities.

Healthy Albury Wodonga

The Healthy Albury Wodonga program is a comprehensive suite of innovative initiatives which has clearly added value to the aquatic and leisure contract arrangements. Staff from Aligned Leisure and the Richmond Football Club have been working collaboratively with both Councils and local service providers to further advance outcomes for the facilities and the community.

Once again, the impacts of the pandemic have meant that the full delivery of all programs has not been implemented, especially the school-related programs, however, there have been some excellent results of the program including:

• Tiger Paw Program has been delivered in 10 primary schools, (5 schools in Albury) with a total of 1,242 Grade 3-6 students participating.

- Year 10 activation program has been delivered across 14 high schools (5 schools in Albury)
 with 328 students taking advantage of the program.
- 61 local students have successfully completed their Diploma in Sport, Diploma of Leadership
 and Management and or Certificate III in Community Services as part of the Richmond Institute
 of Sport Program. Several students from this program have gone on to work for Aligned Leisure
 and/or complete further study in the industry.
- 75 students have participated in the Koori Academy of Excellence (KAE) and Korin Gamadji Institute (KGI) camps and/or activities.
- Aligned Leisure has coordinated, supported, sponsored and/or participated in a large number of community events such as the Mother's Day Classic, Sunshine Walk, Relay for Life, This Girl Can, Big Splash event, Mental First Aid Training, Cancer Council Biggest Morning Tea, City 2 City and Seniors celebrations.

Contract Extension Process

The current contract with Aligned Leisure for the management of the AWAF does not include any provisions to allow for an extension to the term of the agreement.

Council's Contract Management Procedure outlines that a contract variation exceeding 5% of the original contract value or contract term extensions greater than 30 working days (in any one occurrence or for a cumulative period greater than 60 days) can be authorised under delegation by the Chief Executive Officer (CEO) or relevant Deputy CEO. However, given the nature of this contract, being jointly with City of Wodonga, it is deemed important that any proposed extension is presented to Council for consideration.

Should Council resolve not to extend the existing contract with Aligned Leisure to facilitate the operations of year-round operation of the Albury Swim Centre in 2023 then tender documents will be promptly prepared.

Tender Considerations

During the Expression of Interest process for management of AWAF in late 2017, both Aligned Leisure and the YMCA indicated that they would not have made tender submissions to manage the Albury facilities had it not been a joint tender with the City of Wodonga. Two key factors that attracted their submissions were the contract scale (4 facilities across AWAF) and the 12-month operation at the Wodonga Sports & Leisure Centre which allowed year-round employment continuity for some locally based staff. Based on this information and previous tender processes there is a risk to AlburyCity of receiving no or little interest in the management of Albury's aquatic facilities should Council decide to not continue the partnership with the City of Wodonga.

AlburyCity has previously carried out detailed investigations into internal management options for the management of its aquatic facilities. Although several benefits were identified it was not seen as a feasible option. AlburyCity does not have the relevant expertise and knowledge in relation to key aspects of managing aquatic facilities such as plant operations, programming, and staffing accreditation. AlburyCity has limited industry connections and the self-management of the facilities would require significant time and resources from the People and Culture and Business & Lifestyle

Clusters to develop an organisational structure, position descriptions and attract and recruit large teams to manage the aquatic facilities. Self-management of the aquatic facilities would require significant establishment costs with no financial advantage during operations.

The nature and operations of Albury's aquatic facilities do require and benefit from having the overall approach that recreation and leisure management companies provide in terms of risk management, financial reporting, systems, plant operations and programming in addition to the ability to bring in other staff and corporate backing from their company.

AlburyCity does not have any validated usage data or financial information for operating the Albury Swim Centre during the colder months of the year. This information could be obtained in a controlled manner by trialling an extension for up to one full year. If AlburyCity went to market without conducting a trial and not having validated usage and financial information, there is a risk that the tender submissions are not competitive or acceptable.

Given the ongoing impact of the Covid pandemic and subsequent staffing challenges to the aquatics and leisure industry, many leisure facility management organisations are re-establishing themselves. As such, there is significant financial risk in tendering out a new contract for the management of aquatic facilities in the current market environment. A locally established facility management provider is better equipped to navigate the short-term staffing challenges because of their local networks and familiarity with the labour market as the industry transitions through the pandemic.

Any change to the current season at the Albury Swim Centre would involve negotiation of a variation to the existing contract with Aligned Leisure to cover the additional operating costs. If the season extension trial was to extend beyond 30 June 2023 and Council resolved to extend the contract with Aligned Leisure for 12 months then the operating cost contract variation would be continued accordingly. If Council resolves not to extend the contract term with Aligned Leisure for 12 months then the new tender documents could include a provisional item that provides for aquatic management services for an extended swim season at Albury Swim Centre. This provisional item would allow Council to consider an extension to the season when considering the next tender submissions for management of AWAF.

Due to the operational and financial challenges experience by Aligned Leisure, particularly as a result of bushfires and the pandemic over the past three years, the City of Wodonga is presenting a similar report to its Council on the existing contract status. Another key consideration for City of Wodonga is that it is undertaking a review of its aquatic's facilities, the outcome of which may impact the scope and requirements for any future management contract. This report is being considered by its Council on 27 June 2022 as a confidential item. It will be important that feedback is obtained from both Councils in relation to their support for continuing the joint contract arrangements, or otherwise beyond this current contract, so planning can commence.

Performance Summary

The lane hire issue and subsequent community response made the transition for Aligned Leisure very difficult over the first 12 months at the Albury facilities. There was more stability over years two and three of the contract, (despite Covid impacts in year three) with good feedback from user groups in

terms of their dealings with management, staffing challenges stabilised, and very few complaints or negative feedback was received compared to the first season.

The current season has been a challenge particularly driven by staffing difficulties associated with the Covid pandemic. As a result, the service level and presentation of the facilities have noticeably dropped off over the peak period of the summer. This has been noticeable across all four AWAF from December 2021 with Leisure teams from both Council's regularly communicating with Aligned Leisure management on these matters. Improvements were observed from early February.

Many aquatic facilities across Australia have had to close for periods of time or reduce hours due to the staff shortages over the past 6-12 months. Aligned Leisure has managed to keep all four AWAF open for the majority of the time, however, Covid impacts and subsequent staff shortages have put additional stress on management and inexperienced staff. It is important to note that when staff shortages occurred due to Covid isolation requirements or other reasons, Aligned Leisure was able to balance the staffing across the 4 aquatics facilities in Albury Wodonga. When management staff were unavailable for an extended period, Aligned Leisure was able to substitute management staff from their other venues including Mildura, Melbourne and Eurobodalla. A smaller local provider would not have the resources to provide this level of staffing contingency.

Unfortunately, due to bushfires and the Covid pandemic, Aligned Leisure has had more than two years of interruptions and impacts on the operations of the Albury Wodonga Aquatic Facilities, their service delivery and overall performance. Despite the challenges, the accessibility to public aquatic facilities in Albury Wodonga has been convenient when compared to other regions over the past two years.

Risk

- Business Risk There are several business risks associated with the matters in this report including:
 - Higher than estimated operational costs for the year-round operation of the ASC particularly given the current escalating energy and labour costs. It is recommended to mitigate this risk by only considering a season extension trial during 2023.
 - Should City of Wodonga resolve a 12-month extension to *Provision of Management Services for the Operation of Albury and Wodonga Aquatics Facilities* with Aligned Leisure and AlburyCity Council not endorse the extension, AlburyCity will need to negotiate a new contract in isolation. It is highly likely that this will attract cost increases due to the reduction in scale and the lack of having a year-round facility in Albury. It may also eliminate the opportunity for joint management of aquatic facilities with City of Wodonga in the future due to timing misalignment. There is also uncertainty for a service provider to attract new staff in the current market, as such it is expected that any tender submissions will need to assume higher than current wages provisions to manage this risk.
 - Should Council resolve to extend the swim season beyond the existing contract term and a new contractor is engaged from 1 July 2023 there is an increased risk of service interruptions as the new service provider becomes familiar with the operations. This risk could be mitigated by building additional financial provisions into the 2022/23 budget to allow a handover period.

- **Corporate Risk** Corporate risks associated with the matters in this report include:
 - Potential negative feedback on the excessive costs and heating inefficiencies associated with the heating of the ASC pools over the colder months and the small number of the community that this proposal would benefit.
 - The ongoing collaboration and relationship with the City of Wodonga in other Two Cities
 One Community action items, should the Councils resolve differently in relation to the proposed contract extension.
 - Negative community feedback in relation to any extension to the current contract of Aligned Leisure based on operational feedback from the users of the facilities.
 - o If the season is extended on a trial basis for one year only, then reverts back to a normal outdoor swim season the following year, there is a potential risk that users may express their disappointment at the perceived reduction in service. This risk can be mitigated by emphasising that the season extension is a trial.
- WHS and Public Risk The management of aquatic facilities requires a high level of risk
 management and compliance with relevant guidelines in both practical operations,
 documentation and audits. Aligned Leisure continues to focus on ensuring they comply with all
 regulatory considerations when providing aquatics management services.
- Environmental Risk it is expected that any extension to the swim season at Albury Swim Centre will result in increased carbon emissions associated with the heating and operations of the facility.
- Delivery Program Risk Additional expenditure of \$180-290K is not incorporated within the One Year Operational Plan or 4-Year Delivery Program so would increase the general fund operating deficit. It can however be accommodated and adjusted at a quarterly budget review. The increased costs associated with an ongoing extended swim season would provide further challenges for the forecast budget deficit. Financials would be updated at the appropriate quarterly budget review once the trial season extension term and costs have been confirmed.

Community Engagement

In relation to the proposed all-year-round operation of the ASC, community engagement via a "Have Your Say" process was conducted from 24 May 2022 to 5 June 2022, with over 550 people taking part in the process.

Any change to Council's management arrangements for aquatic facilities should be well communicated to the community to ensure that all users, members and the community are well informed and understand the details for access and inquiries into the facilities.

Options

There are two key considerations to resolve in relation to this report:

- 1. Feasibility of year-round operation of the Albury Swim Centre:
 - a. Endorse the year-round operation of the Albury Swim Centre for 2023 based on normal operating hours (Monday Friday 6.00am 7.00pm, Saturdays 7.00am 7.00pm and Sundays 9.00am 7.00pm) at an approximate cost of \$290,000. **Not recommended.**
 - b. Endorse the year-round operation of the Albury Swim Centre for 2023 based on reduced operation hours (Monday Friday 6.00am 10.00am and 3.00pm- 7.00pm, Saturdays

- and Sundays 8.00am 1.00pm) from mid-April to mid-September at an approximate cost of \$250,000. **Not recommended.**
- c. Endorse an extension to the 2022/2023 swim season at Albury Swim Centre based on normal operating hours (Monday Friday 6.00am 7.00pm, Saturdays 7.00am 7.00pm and Sundays 9.00am 7.00pm) from early September 2022 to late June 2023 at an approximate cost of \$180,000. **Recommended.**
- d. That the existing season length (mid-September to mid-April) of the Albury Swim Centre remains in place. **Not recommended.**
- 2. Extend the contract for management of Albury Wodonga Aquatic Facilities to Aligned Leisure:
 - a. Authorises the Chief Executive Officer to negotiate and finalise a 12-month extension to contract number FIL17/01480 under Section 3.1 Contract Variation of the Contract Management Procedure subject to the pricing assumptions presented in this report and the City of Wodonga also resolving to a 12-month extension with Aligned Leisure to the "Provision of Management Services for the Operation of Albury and Wodonga Aquatics Facilities" agreement. **Recommended.**

OR

- 3. Not extend the contract for management of Albury Wodonga Aquatic Facilities to Aligned Leisure:
 - a. Seek a variation to the existing contract to enable an extension of the ASC season for the preferred time to 30 June 2023. **Not Recommended**; and
 - Prepare a Request for Tender for the management of Albury Aquatic Facilities, including the extension of the ASC season for the preferred period as a provision item if desired.
 Not Recommended.

This option assumes Wodonga Council resolves to extend the existing contract and allows Council to understand ongoing costs for season extension as part of its tender considerations, however, if provisional items are accepted would require an extended season for the full term of the contract.

OR

c. Subject to AlburyCity and Wodonga Council maintaining existing contract arrangements, prepare tender documents for the management of Albury Wodonga Aquatic Facilities July 2023 - June 2028. **Not Recommended.**

Conclusion

Council considered an Aquatics Strategy Update at its 28 March 2022 meeting and resolved to receive a future report into the feasibility of operating the Albury Swim Centre year-round as well as negotiating in-principle, contract arrangements with Aligned Leisure. As part of the feasibility, the investigation included expected usage levels, community engagement, forecast operational costs and strategic analysis.

By extending the swim season of the Albury Swim Centre, AlburyCity is demonstrating its understanding of the importance that swimming has to our community particularly given the vast array of waterways in our region. The investment also reinforces AlburyCity's interest in establishing a

Regional Aquatic Centre in our region that has the potential to provide significant social and economic benefits to our community.

In 2017, AlburyCity and the City of Wodonga jointly tendered the management of the four aquatic facilities in Albury Wodonga. The subsequent five-year contract with Aligned Leisure is due to expire on 30 June 2023. Due to bushfires and the Covid pandemic, Aligned Leisure has had more than two years of interruptions and impacts on the operations of the Albury Wodonga Aquatic Facilities. Despite the challenges, Albury Wodonga has had relatively uninterrupted access to public aquatic facilities when compared to other regions over the past two years.

Management changes and staff shortages have resulted in periods where the service level has not been of an acceptable level, notably facility presentation, customer service and staff engagement. There have also been stable periods of management with good relationships formed with user groups and members, whilst their reporting, risk management and transparency have been at a consistently high level.

As a result of the enduring impact of the Covid pandemic, there are significant labour shortages across many industries including the management of Leisure and Aquatics facilities. It is expected that a new service provider would incur even more acute staffing challenges than an existing service provider who has already established a local network.

The impacts on operations, Council planning over coming years and the current industry environment mean an extension to the current contract with Aligned Leisure of 12 months should be considered.

Recommendation

That Council:

- a. Endorse an extension to the 2022/2023 swim season at Albury Swim Centre based on normal operating hours (Monday Friday 6.00am 7.00pm, Saturdays 7.00am 7.00pm and Sundays 9.00am 7.00pm) from early September 2022 to late June 2023 at an approximate cost of \$180,000; and
- b. Authorises the Chief Executive Officer to negotiate and finalise a 12-month extension to contract number FIL17/01480 under Section 3.1 Contract Variation of the Contract Management Procedure subject to the pricing assumptions presented in this report and the City of Wodonga also resolving to a 12-month extension with Aligned Leisure to the "Provision of Management Services for the Operation of Albury and Wodonga Aquatics Facilities" agreement.

Attachments

- 1. Albury Swim Centre Usage Data April/May 2022 (DOC22/116618).
- 2. Have Your Say Report Albury Swim Centre All-Year-Round Operation (DOC22/116602).
- 3. Have Your Say Additional Comments Albury Swim Centre All-Year Round Operation (DOC22/116607).

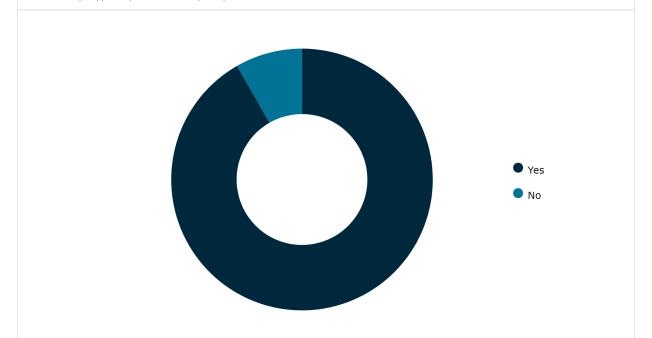
	Daily Forecas	stTemperature	Water 1	Temperature I	Monitoring	Gas Meter Reading	Hypo Level	cO2 / Acid level	Pool Blankets Used									Head Cour	nt Data						
	Minimum	Maximum	Opening	Mid Shift	At close	At open	At open	At open			6:00 AM	7:00 AM	8:00 AM	9:00 AM	10:00 AM	11:00 AM	12:00 PM	1:00 PIV	2:00 PM	3:00 PM	4:00 PM	5:00 PIV	6:00 PM	7:00 PM 8:00 PM	1 9:00 PM
1/04/2022	12.8	26	26.4	26.5	26.6	747922	1000L	full & 2/3	No	Head Count	31	27	15	5 10	6	7	7		11	8 2	7 3	5	46		
12/04/2022										Running Total Head Count		20					_		_				13	33	
12,04,2022	9.2	24	26.3	26.5	26.4	748903	900L	full & 2/3	No	Running Total	27	28	16	9	6	5	5	4	7	7 2	9 3	1	38	03	
13/04/2022	10	22	26.4	26.8	26.4	749842	800L	full & 1/2	No	Head Count	29	27	14	4 11	4			5	10	10 3	0 4	0	40 3	35	
						1 100 12		14 4. 2, 2		Running Total													12	25	
14/04/2022	8	24	26.4	26.6	26.7	750767	750L	full & 1/2	No	Head Count Running Total	29	24	15	5 11	8	14	4 1	10	6	6 2	6 3	9	15	20	
15/04/2022										Head Count													13	50	
										Running Total															
16/04/2022	10	24	25.6	26.7	26.5	752767	700L	full & 1/2	NO	Head Count Running Total					50	20	0 1	10	10	8 5	0 4	0	30		
17/04/2022										Head Count					25	3(0 4	45	50	40 3	n =	5	S	92	
	10	25	25.4	26.5	26.5	753706	600L	full & 1/4	NO	Running Total					2.5	3.0		13	30				g	90	
18/04/2022	10	25	25.7	28.5	27.1	754653	550L	full & 1/4	NO	Head Count					50	15	5 1	15	3	2 CLOSED	CLOSED	CLOSED	CLOSED		
19/04/2022										Running Total Head Count	35	10						4	F	CLOSED	CLOSED	CLOSED		42	
	15	20	25.5	26.7	26.4	755592	1000L chlorine	de full & empty	NO	Running Total	23	10	13	5	1	2	2	4)	/	P	4		57	
20/04/2022	10	19	26.4	26.7	26.2	756515	1500L	full & empty	NO	Head Count	25	20	8	3 11	4	8	8 1	12	5	1	2	3	15		
21/04/2022						-				Running Total													g	93	
21/04/2022	9	21	26.8	26.4	26.5	757454	1400	full & empty	NO	Head Count Running Total	31	15	1:	1 9	8	3	3	7	8	7	5	4	4	98	
22/04/2022	10	25	26.4	26.5	26.7	758432	1200L	2/3 & empty	NO	Head Count	31	14	1:	1 10) 6		4	6	7	8	5 1	6			
			25.7	20.3	20.7	, 50-32	12001	=, 5 & empty	140	Running Total													8	80	
23/04/2022	7	22	26.6	27.1	26.8	759390	1100L	2/3 & empty	NO	Head Count Running Total		30	8	8 6	3	€	6	6	6	10 1	5 1	6	10	0	
24/04/2022								4/0.0		Head Count				21	12		5	8	9	12	5	3	Closed	81	
	8	22	26.5	26.5	26.7	760438	900L	1/2 & empty	NO	Running Total													(66	
25/04/2022	8	22	26.4	27.1	26.8	761462	750L	1/2 & empty	NO	Head Count									17	16 1	5 1	3	3		
26/04/2022										Running Total Head Count	23	17		2	, ,	,	4	2	2	3	_	7	17 1	41	
	10	22	26.9	27.8	26	762486	600L	empty	NO	Running Total	23	17		5 3	5 3		+		2	3) 	7	17	68	
27/04/2022	12	20	26.5	25.6	26	764342	450L	empty	NO	Head Count	17	9	-	7 2	2 2	1	1	3	2	6	7	8	11		
28/04/2022										Running Total Head Count							_						5	57	
10,04,2022	15	20	26.4	26.2	26	765245	300L	empty	NO	Running Total	16	10		3 2	2 2	8	8	9	2	1	3 1	4	12 1	52	
29/04/2022			27	26.9		766454	150L	empty	yes	Head Count	8	15	20) 3	3	5	5	3	3	1	2	4	2	1	
20/04/2009									,55	Running Total													5	55	
30/04/2022			26.5 infred	tal28/24.8 ir	nfa	767663*		empty	Y	Head Count Running Total	2 STAFF	10	15	5 10	10	2	2	1	0	0	0	5	4	0	
1/05/2022	5	10				768872*				Head Count	х	x	х	5	5 4	3	3	2	2	2	1	2	2	0	
	5	19				/088/2*				Running Total														40	
2/05/2022	5	20		27		770081*		empty	у	Head Count Running Total	10	12	13	3 12	5	2	2	1	1	3	5	4	5	3	
3/05/2022	_									Head Count	4	4	·	5 4	1 3	7	2	1	3	1	1 1	5	7	5	
	6	22				771290*				Running Total	-1	7			,	2								55	
1/05/2022	10	22	26.9			772499*		e	у	Head Count	9	10	8	8 3	3 4	3	3	4	0	3	2	7	9 1	11	
5/05/2022										Running Total Head Count	_	-			, .		1	0	4	2		2	6	50	
	7	17	26	27		773708*		e	У	Running Total	5	5	1(ر <u>ال</u>			1	U	4				3	38	
5/05/2022	2	14	26	27		774917*		e	у	Head Count	5	5	(5 3	3 1	1	1	0	4	2	0	0	1	1	
7/05/2022										Running Total														42	
7/05/2022	4	16		27	27	776126*		e	У	Head Count Running Total	Х	9	ţ	5 1	1	1	1	1	5	6	5	4	4	41	
3/05/2022	7	15	26.8	27		777344*		e	у	Head Count	х	x :	х	3	3 8	8	8	4	1	4	1	2	2	0	
	ĺ		20.0			,,,,,,,,,			, ,	Running Total														29	

Have Your Say
Report Type: Form Results Summary
Date Range: 24-05-2022 - 05-06-2022 Exported: 06-06-2022 10:22:17

Open		
Survey	515	567
Albury Swim Centre	Contributors	Contributions

Contribution summary

1. Are you a current user of aquatic facilities in Albury? Multi Choice | Skipped: 0 | Answered: 567 (100%)

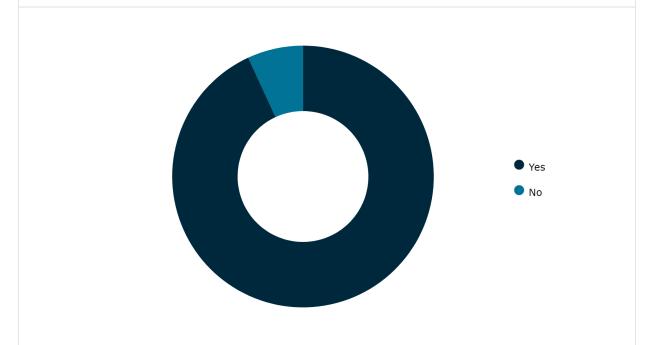


Answer choices	Percent	Count
Yes	91.71%	520
No	8.29%	47
Total	100.00%	567



2. Do you support Albury City and our community further subsidising aquatic facility operations for the Albury Swim Centre season to be extended?

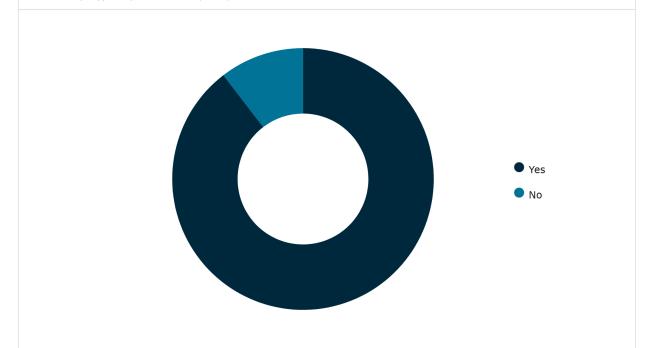
Multi Choice | Skipped: 1 | Answered: 566 (99.8%)



Answer choices	Percent	Count
Yes	93.11%	527
No	6.89%	39
Total	100.00%	566



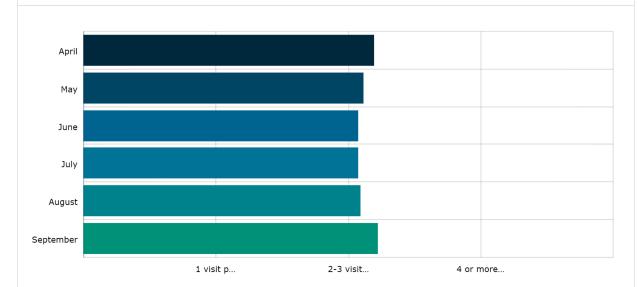
3. Would you use the Albury Swim Centre if the current mid-September to mid-April season was extended? Multi Choice | Skipped: 1 | Answered: 566 (99.8%)



Answer choices	Percent	Count
Yes	89.58%	507
No	10.42%	59
Total	100.00%	566



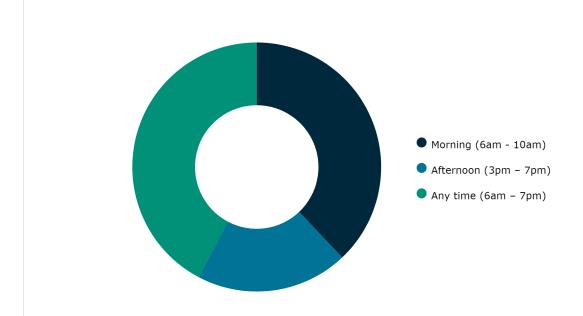
4. What months would you use the Swim Centre and how many visits per week? Matrix | Skipped: 63 | Answered: 504 (88.9%)



	1 visit per week	2-3 visits per week	4 or more visits per week	Count	Score
April	13.57% 68	54.09% 271	32.34% 162	501	2.19
May	18.62% 92	52.02% 257	29.35% 145	494	2.11
June	21.01% 100	51.05% 243	27.94% 133	476	2.07
July	21.70% 102	50.00% 235	28.30% 133	470	2.07
August	20.04% 97	51.24% 248	28.72% 139	484	2.09
September	13.05% 65	51.61% 257	35.34% 176	498	2.22



5. What is your preferred time to access the Albury Swim Centre? Multi Choice | Skipped: 61 | Answered: 506 (89.2%)



Answer choices	Percent	Count
Morning (6am - 10am)	37.94%	192
Afternoon (3pm – 7pm)	19.76%	100
Any time (6am – 7pm)	42.29%	214
Total	100.00%	506



6. Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season? Long Text Skipped: 310 Answered: 257 (45.3%)
Sentiment
No sentiment data
Tags
No tag data
Featured Contributions
No featured contributions



Albury Swim Centre

Title/Question: Survey

Tool Type: Form Activity ID:

Report Date Range: 24 May 2022 - 5 Jun 2022 Date Exported: 6 Jun 2022 10:22 am

Date Submitted Confidence Score Tags There is currently no community aquatic facility available to the Albury community/general public from May to September. SwimTech (previously GT Aquatic) is a privately owned facility. This means they can choose the times and days they open and if and when the general public can use the pool. ently they closes to the public at 6am as the swimming club has training. This swimming club is growing quickly and need all lanes to run training so there is no space for lap swimming before work On Saturday mornings the SwimTech pool is unavailable to the general public until 9.30am due to swimming lessons and swimming club training. They also do not open after 12.30pm Saturday. They don't open between 12.30pm and 3.30pm during the week or Sunday's. Swimming training is also on weekday afternoons/evening and there is very limited lane ability for general public. This is not a criticism of SwimTech, they are privately owned facility and their management can open whenever and to whomever they choose. Rather, I am highlighting that their is very limited pool space in Albury for general public to swim in between May and September. To claim there is an indoor facility available in Albury during winter is pretty misleading. Many Albury swimmers are currently trying to find space to swim at the Wodonga indoor pool, however there is very limited space at peak times i.e before work, Saturday and Sunday's due to the number of people who regularly swim at this pool along with the addition of swimmers from Albury coming over to try and find pool space. Some swimmers are resorting to paying for lane space at Wodonga to ensure they have a lane to swim in. Obviously a community/council owned indoor pool is a long way off for Albury so in the interim can serious consideration be given to extending the season. As someone who utilised the extended season this year and saw how popular it was I urge council to give this serious consideration to ensure their is an aquatic facility in Albury available to the general public all year around. Also, please note that an opening time of 5.30am (as is done from sept-May) would be required for those who want to swim before work. If you do not open at 5.30am you will not get your regular Any further comments or feedback in relation to before work swimmers using the facility during winter We would use it more if the pools were heated.

Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre

Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre

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Season?

Season should be extended to comments to the wider community.

Season should be extended to comments to the wider community.

Season should be extended to comments to the wider community. the proposed extension of the Albury Swim Centre 6589 Jun 05, 2022, 06:33 PM season? Would continue to use the pool regularly through the colder months if it was available. Swimming the 25 meter pool at the leisure center isn't the same. Any further comments or feedback in relation to Love swimming in the outdoor pool. Much better than an indoor pool the proposed extension of the Albury Swim Centre 6574 Jun 01, 2022, 05:46 PM season?

Any further comments or feedback in relation to Kind regards the proposed extension of the Albury Swim Centre I moved here from Melbourne early this year and have been swimming at Albury. Prior to moving I was a regular Fitzroy outdoor pool swimmer year round and occasional Brunswick Baths swimmer. Both are busy year round regardless of weather conditions May 31, 2022, 04:04 PM. Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre their reguliered to complete against the metro clubs 6551 6546 May 31, 2022, 01:38 PM Any further comments or feedback in relation to Not enough lane space available at the indoor aquatics centers - dubs are being kicked out of private indoor pools to chase \$\$, No thought is going into what impact this has on families. Use of outdoor None the proposed extension of the Albury Swim Centre facilities would ease the congestion and make it easier for clubs to continue to participate in the sport of swimming. May 31, 2022, 09:03 AM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?

Whilst an extension and further subsidation of the Albury Swim Centre is reasonable in the short term it is solely an interim patch job. A new purose built swim centre - indoor and outdoor is required - None this could include energy efficiency measures and generation (solar panels) to assist mitigate the cost of year round operations. There are many examples of this type of swim centre throughout regional Australia which can cater for school sports, swim instruction, hydrotherapy, exercise for the aged (indeed all ages) and for the disabled. 6543 It should be located at the PCYC site - in the East Albury sports precinct. There is adquate space for such a facility including space for parking. Additionally at this site it would provide access to a facility for the ever increasing Thurgoona residents and those living in the other development areas east and north east of the CBD. Yours faithfully May 30, 2022, 10:27 PM. Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre. May 30, 2022, 07:13 AM Any further comments or feedback in relation to Would be interested for squad swimmers the proposed extension of the Albury Swim Centre Ray 30, 2022, 05:30 AM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre Tanks 6532 May 29, 2022, 09:09 PM. Any further comments or feedback in relation to The pool need to be deep enough to practice and host waterpolo tournaments. 6530 the proposed extension of the Albury Swim Centre 6529 May 29, 2022, 08:55 PM. Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre lacking. Swimming and swimming lessons is such an important life skill for our young poeple. I hope council can see this importance and start investing back in Albury youth and constitutes. 6528 May 29, 2022, 08:48 PM. Any further comments or feedback in relation to Having access to a swimming good all year round would be an advantage in teaching swimming to children. Currently, when looking for swimming lessons in Albury for primary school age classes and None the proposed extension of the Albury Swim Centre above, there are only two places operating. This is very unfortunate, as it means that people who want to learn to swim have to wait for cancellations, which ultimately means they are missing out on May 29, 2022, 08:41 PM Any further comments or feedback in relation to

We need an indoor pool so it can be used by all citizens all year round 6527 None the proposed extension of the Albury Swim Centre May 29, 2022, 08:36 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre Preferred time would be middle of the day 6526 May 29, 2022, 08:14 PM. Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre.

Change swim center to a water park that more people would use than a swim center the proposed extension of the Albury Swim Centre. 6521 May 29, 2022, 07:52 PM Any further comments or feedback in relation to the proposed extension of the Alibury Swim Centre the proposed extension of the Alibury Swim Centre the season. I am constantly amazed at how well Alibury pool is patronised by regular swimmers compared to even capital cities yet our season is so short. May 29, 2022, 07:30 PM. Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre

6515	May 29, 2022, 06:55 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	It would be better to have an indoor facility. I have an Achilles injury and swimming is a really safe exercise for me. I have missed the swimming enormously. It is such a hassle to get to Wodonga to the aquatic centre.	None N
6514	season? May 29, 2022, 06:13 PM Any further comments or feedback in relation to	I would only use the facility for myself and my family if it was adequately heated. I would prefer an indoor or indoor/outdoor facility (one that could be enclosed in winter and open in summer so that my family would be comfortable from the elements.	None None
6506	season? May 29, 2022, 05:39 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	Please give us a pool not a silly seat in Dean St.	None N
6504	season? May 29, 2022, 05:34 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	Albury needs an indoor Olympic sized facility open year round.	None
6501	the proposed extension of the Albury Swim Centre	If the water is heated then it really doesn't matter how cold it is outside. It's stupid to shut down a great facility based on the fact it's outside. I ride bikes all year round and that's way more challenging riding outside in winter than it is swimming in a heated outdoor pool.	None
6499		Once Albury pool closes, I use the wodonga indoor heated pool. If the Albury pool was to extend its season, it would need to be heated otherwise I would continue to use Wodonga indoor piol. Always have an issue with the amount of time and space that waterpolo takes up and squad training.	None None
6491	May 29, 2022, 09:27 AM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?		None N
6487	May 28, 2022, 07:28 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?	Have water at the canteen please	None N
6486	May 28, 2022, 06:52 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?	It needs to be warm and affordable. It would be great to have a water rehab facility. Not interested in spas or saunas - the one in wodonga just attracts creeps. Women need to feel safe. Thanks 😡	None N
6483	May 28, 2022, 01:51 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?	It's a get rear facility and I used to go every morning. Just need to make sure the showers are very clean. I'm sure I got tines from the change rooms. Over all love the pool an\$ longer opening would complement the new look river frontage	None N
6481		Firstly i would like to thank the current councillors for taking the leap and providing the opportunity to extend the season by a few weeks it was appreciated, it would have already made their winter arrangements. Putting water polo and the swim quads aside, my view from a cost perspective to have the patronage support the expense the pool can only be open from 6am until 10.30am, unless the user groups	None h
		commit to numbers in the afternoon. The community need to be aware this is short term measure, the council cannot detract from continuing the planning process and lobbying for our new indoor pool as we lost five years of planning under the previous mayor. Our old and new councillors appear to be on board yes there will be different views but we do need the all year round water including hydrotherapy for our older community and those doing rehabilitation. Could also suggest we stop calling it a regional facility as Wodonga are on their own journey and this is about our community. On the extension of the hours for the current facility after the survey period could is usgest a community or consultation meeting.	
6476	the proposed extension of the Albury Swim Centre	Keep up the good work ACC, great to see our councillors old and new being in most cases a United front on all community matters very refreshing. Keep the pool open!	None
6473	season? May 27, 2022, 05:25 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?	Please keep it open. I am a pensioner and when I have a swim regularly I feel physically and mentally so much better. So do my friends and all health experts say that swimming is the best exercise one can do.	None N
6471	May 27, 2022, 04:43 PM Any further comments or feedback in relation to	As a longtime member of the aquatic community - involved in Water Polo, Swimming and Diving for over 40 years - I will support any initiative that gives year-round aquatics use. Primarily there is a huge need and justification for year-round, outdoor and inclosed, 25 m, 50m, Water Polo, Diving, hydrotherapy, recreation facilities for a town that is a major regional centre. We have encouraged and developed outstanding athletes in aquatic sports with our current facilities, yet more could be done with improved amentities and access.	None N
6460	the proposed extension of the Albury Swim Centre	I am a swimming coach for the Albury Swim club and regular pool user myself. Albury has no indoor facilities. I cannot offer my swimming squad enough sessions for winter as we do not have ANY facilities. Please consider. We are in desperate need to remain competitive with the likes of other clubs with facilities we DO NOT have access to.	None
6451	season? May 27, 2022, 07:39 AM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?	I would really appreciate the opportunity to swim in a regular program that supports my health and adds to my social interaction at the Albury Swim Centre.	None N
6448			None N
6446	May 27, 2022, 06:50 AM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?	Assist with keeping obesity levels lower Cheap exercise option	None N
6445	May 27, 2022, 05:59 AM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?	Social Needs heating and needs a roof asap	None
6435	May 26, 2022, 09:12 PM Any further comments or feedback in relation to	As an older resident access to a warm enclosed pool all year round will be beneficial to my health snd i'm sure may of my friends who need a pool to keep fit without the risks of injury or falls which happens with land based exercises. Please give us an indoor pool with appropriate access for all	None None
6433		There will be very limited use over winter for an outdoor pool. Why should we all have to pay for that?	None N
6432		It would be wonderful. At present our swimming group is driving to Corowa to swim.	None N
6427	May 26, 2022, 07:48 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?	An enclosed roof would be good.	None N
6425	the proposed extension of the Albury Swim Centre season?		None N
6414	May 26, 2022, 05:59 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?		None N
6412	the proposed extension of the Albury Swim Centre season?	I have Recently moved to the area so still working out my local space. However I come from a town that had an all year round pool, it makes it challenging for those who compete and those who want to remain active if the facilities are closed for lengthy periods. Also supports local employment	
6404	the proposed extension of the Albury Swim Centre season?		
6402	the proposed extension of the Albury Swim Centre season?	I'm a two time national finalist and I strongly think that we should have a indoor 50m pool in Albury	None N
6392	the proposed extension of the Albury Swim Centre season?	We need more than an extension of hours we urgently need a 50m indoor pool I have 3 boys who all compete & when we get to state level we are so far behind as we cannot train during the winter months Great opportunity for our community to maintain swimming fitness over the winter months. It would mean good recovery sessions for my sons football season. It's also great cross training for my	None N
6386 6382	the proposed extension of the Albury Swim Centre season?	Great opportunity for our community to maintain swimming fitness over the winter months. It would mean good recovery sessions for my sons football season. It's also great cross training for my daughters running schedule. It would benefit the region immensely. I dream of all year round facilities in albury but with a 60 year old arthritic body realistically June July august will be tough. I would definitely try if the water temp was consistent and realistic. For me it is	None N
6380	the proposed extension of the Albury Swim Centre season?	I gream of all year round ractifies in about yout wint a out year on a rithritic body realistically June July august will be due to conge. I would deministely rit the water temp was consistent and realistic. For me it is remedial both physically and mentally as well as as fitness. If your body is struggling it helps your mind so much to be dailet to be powing in a pool. Albury council invests in other community facilities like MAMA, but an activity like swimming which a person of any age or ability can participate in is seen as not as important or worthy of investment.	
6379		Keeping residents active in the community is important and many swimmers simply stop swimming over winter. Not that I'm a water polo player but I really hope that a winter water polo comp will develop and better community engagement with aquatics is revitalized back to what it was years ago if this goes ahead.	None
55.5	the proposed extension of the Albury Swim Centre	Even in the two sum is souls to epen oan to dann then up in to opini Utilising pool blankets at all times outside of these hours Even add small extra fee for the winter months	· · · · · · · · · · · · · · · · · · ·

6377	May 26, 2022, 01:38 PM Any further comments or feedback in relation to	Need public swimming lanes that aren't I taken by clubs or waterpolo	None	lo.
6370	season? May 26, 2022, 11:25 AM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	It's ridiculous that a town the size of albury doesn't have a 50m pool open all year round! This pool NEEDS to remain open. And for the future an indoor 50m pool is needed in albury. Thank you.	None	10
6366	the proposed extension of the Albury Swim Centre	Long over due but a new facility is required and very important for the area.	None	10
6364	the proposed extension of the Albury Swim Centre	Whilst the pool can be kept warm it is still very cold outside during the winter months. At present the is no covering over the seats at the end of the pool to keep gear dry when it rains. Adding some sort of shelter at the ends of the pool would also have the added benefit of providing sun protection over the summer months.	None	ю.
6362	the proposed extension of the Albury Swim Centre	I wouldn't use the facility however my children and grandchildren would absolutely use it .	None	.0
6361	season? May 26, 2022, 09:42 AM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	A new all seasons pool is needed with adequate parking.	None	.0
6350	season? May 26, 2022, 08:41 AM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	absolutely should be open all year	None	0
6349	the proposed extension of the Albury Swim Centre	Due to my health condition I find it very difficult to swim in cold water, the blankets and heating would need to be done affectively. I have attempted to swim at GTA and Wodonga but lanes are often full and they are narrow, which leave me feel scared and worried that I might get swam into.	None	0
6345	the proposed extension of the Albury Swim Centre	It's important for our vulnerable communities to keep up their swimming skills throughout the year so that our summer swim season is a safer one.	None	0
6344	season? May 26, 2022, 07:12 AM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?	Indoor pool and hydrotherapy pool for year round access! A public pool with wheelchair access would also be great for those in our community who are unable to access our pools for this reason.	None	0
6342		To truly lift the health, wellness, livability and foster talent, Albury City needs an indoor 50m complex. After living here for 10v I still can't believe this hasn't happened!?!	None	0
6340		After inving nere for July 1st licent Delieve this hash Chappened!! It would be wonderful if it was an all year round facility protected from the seasonal elements.	None	0
6338		The waterpolo and swimming dubs need this!! We are apart of a competitive environment where we are thriving yet our pools close when we are making it to the next level or representing a side, yet we don't have the facilities to train for it.	None	0
6335		I think many regular swimmers and club members would take advantage of year round outdoor swimming. If a year Round indoor pool is not in the near future this at least assists in regular pool users being able to maintain fitness and cameraderie.	None	0
6333	May 25, 2022, 08:47 PM Any further comments or feedback in relation to	Albury needs an all year round pool. It's absolutely rediculous that there isn't one already. The size of our area and there's nothing decent. How many swimming clubs for kids and nothing decent for competition. Let's get kids off their bums and exercising more. Wake up Albury council!!!!	None	0
6332		I lived in Albury from early 1980s until 10 years ago. In the next few years I will return and retire there loved using it and hope it will be open and heated for the oldies like me to excercise in and enjoy	None	0
6331	May 25, 2022, 08:36 PM Any further comments or feedback in relation to	We need a perm roof for all year round access to the 50m and 25m pools for all aquatic users of the community. This is what we have all been asking for years now. As regional family who competes at state and national events for multiple sports we are significantly disadvantaged by our council by not having access to an enclosed roof pool. Hydrotherapy session could then be accommodated. Please inspect regional towns like Bendigo who have more than one multipurpose facility and are always busy and in use. Any one living outside the Albury cbd zone are significantly disadvantaged. Access to facilities provides physical, mental health and social inclusion advantages for our community as a whole.		0
6329	the proposed extension of the Albury Swim Centre	It's too cold in Albury wodonga to swim in an outdoor pool through winter, the region needs a 50m indoor pool	None	0
6325	the proposed extension of the Albury Swim Centre	Need to look at building a new international standard indoor multipurpose pools so the the facilities can be utilised 365 no matter what the weather conditions are. With upcoming commonwealth games and Olympic Games scheduled in Australia in the next decade, this is the ideal time to commence and build such vital and important infrastructure for Albury/Nodonga and the surrounding	None	0
6323	the proposed extension of the Albury Swim Centre	areas. To cold for personal use but understand why swim clubs, water polo clubs and keen swimmers would like it all year round	None	ю.
6321	season? May 25, 2022, 06:48 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	Would love an indoor heated pool /therapy pool.	None	.0
6320	the proposed extension of the Albury Swim Centre	It was so delightful swimming in the open air in the early weeks of May. Thankyou for the opportunity. I swim year round, but to swim in a 50 metre pool is just so much better. Appreciated the extended times immensely.	None	.0
6316	the proposed extension of the Albury Swim Centre		None	0
6314		Because I have various disabilities and health issues, swimming is the best exercise for me. I like to go swimming during my lunch break from work, which is located in central Albury. Swimming is also a great recovery activity from sport or medical procedures. There is a strong community of lap swimmers in Albury that I am sure would utilise this facility during off-peak season. Albury provides great sporting facilities and unfortunately the closure of the pool is a negative in the eyes of the community. Swimming is the most popular sport in Australia, closely followed by cycling. Albury City Council is very much focused on healthy communities in it is strategic plans. Opening of the pool all year would align with Council's long term vision for a healthy community.		0
6309	the proposed extension of the Albury Swim Centre	There is a facility in Wodonga to use, and opening Albury would not be a wise spend of ratepayer funds.	None	Ю
6308	season? May 25, 2022, 04:27 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	An all year round pool would and should be essential for city of Albury	None	lo.
6307	the proposed extension of the Albury Swim Centre	Opening to later hours in early season, for those who work early morning to late afternoon. By the time we get to the pool in the afternoon we only have 30-60 minutes before having to get out.	None	lo.
6305	the proposed extension of the Albury Swim Centre	Please open the pool all year. The only other indoor option in Albury is not available to the public before 7am as it is full of squad trainers.	None	0
6304	season? May 25, 2022, 03:33 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	Even if the 25m pool was open it'd be great!	None	0
6303	season? May 25, 2022, 03:32 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	Water polo facilities	None	0
6299	season? May 25, 2022, 02:48 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?	I believe that an extension to the season of existing facilities would be highly costly. The money could be better spent on an indoor facility. The benefits have been outlined by so many members of the community at every available opportunity so please go forward to obtain federal/state and our own local funding to get this much needed project off the ground.	None	0
6297	May 25, 2022, 02:18 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	No. Think it sounds fantastic.	None	0
6295	the proposed extension of the Albury Swim Centre	For it to be extended would be great as there is no where else to swim and driving to wodonga is hard at times	None	0
6294	season? May 25, 2022, 01:48 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?	I believe there are a number of issues here: * The cost to ratepayers of extending the swim season; energy costs to heat the facility year-round are hideously expensive. A partial extension of the season (eg to mid or end of April) may be more cost effective but would have to be balanced with usage figures. * Extending the season doesn't resolve the question of building or renovating an indoor facility; how much that will cost and how it will be funded.	None	0

6289	May 25, 2022, 01:00 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?	The ovens and Murray waterpolo association would be able to host a winter comp, not just a summer comp. So it would be a huge benefit, still having regular custo,era to the public and a winter sease of water polo	on None	No
6287		Lease out food / coffee. Garbage being served up has eliminated all sales.	None	No
6286	season? May 25, 2022, 12:17 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	No money has been spent on that center since the 80's. You cannot not do nothing / offer terrible food and coffee and expect to grow patronage. I would be a new user of the pool but am keen to start swimming again.	None	No
6284	season? May 25, 2022, 12:06 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?	Whilst it would be great to extend those hours given the middle of winter would not be great for outdoor use.	None	No
6282	May 25, 2022, 11:53 AM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?		None	No
6279	May 25, 2022, 11:11 AM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?		None	No
6278		This years extended season was wonderful. I hope it will continue as my swimming group and I took advantage of it swimming laps every second day.	None	No
6273	May 25, 2022, 10:40 AM Any further comments or feedback in relation to	Aquatic facilities are a serrvice not a business/money making facility. An indoor equivalent would be more economical and utilised more efficiently.	None	No
6264		Cost probably can't be justified for the small percentage of the community who will use it!	None	No
6263	May 25, 2022, 09:20 AM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?		None	No
6261	May 25, 2022, 09:00 AM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?	Would be fantastic to have extended season to make good use of the facilities	None	No
6260	May 25, 2022, 08:58 AM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?	Albury swim club would support the extension wholeheartedly and use the facilities every morning.	None	No
6259	May 25, 2022, 08:56 AM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?		None	No
6258	May 25, 2022, 08:42 AM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?	: We'll done !!!!!	None	No
6251	the proposed extension of the Albury Swim Centre season?		None	No
6250	May 25, 2022, 08:19 AM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?		None	No
6244	May 25, 2022, 07:45 AM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?	Please keep the pool open. In cold months I would swim in an indoor facility. Myself individually and my family together.	None	No
6243		If the pool stayed at a good temperature all year round I'd use it all year round for lap swimming. I loved that it stayed open this year until 8 May. I normally swim 4 times a week if not more.	None	No
6239	May 25, 2022, 07:28 AM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?		None	No
6237		I don't want to be freezing my backside off during winter getting into a heated outdoor pool. Please just build the required pool/pools at the Lauren Jackson centre and be done with this. A city the size of Albury should have an indoor 50m pool. A public pool is a rate payers right, it's no different from a library, it's a service, stop talking about it and get on with it. Thank you.	None	No
6234	May 25, 2022, 07:05 AM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?		None	No
6233		Long over due! There's been no improvements for 20 or more years which is simply astounding.	None	No
6232	May 25, 2022, 06:48 AM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?		None	No
6231	May 25, 2022, 06:48 AM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?		None	No
6230	May 25, 2022, 06:37 AM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?	Our community needs all year round access to water for exercise, wellbeing, rehab, teaching of water safety in prevention of drowings in our lakes and rivers, community sport and socialising. Having a temp / permanent cover over the pools will provide this not only for winter but sun protection for all users over summer.	None	No
		We are a growing / developing community that is falling behind other regional centres of similar or smaller size that have all year round access to water for the community to use and benefit from.		
		Regards,		
		Michael Ruhbaum 0402368411		
6225	the proposed extension of the Albury Swim Centre	In order to use the facility year round some serious upgrades are required, currently our kids are blue when they get out of training by the end of March as it's so cold in the mornings	None	No
6224	the proposed extension of the Albury Swim Centre	I swim 3 times per week (usually Monday, Wednesday and Saturday), I use the 25 meter pool and I would prefer to access the centre from 2-4pm in winter ie lune July August. In my opinion it would only be necessary to operate the 25meter pool during winter and it wiuld be cost effective in the long term to isolate the plumbing for that pool from the other 2.	None	No
6223	the proposed extension of the Albury Swim Centre	This would be wonderful for the many swimmers in our community and so good for staying fit and healthy. Thanks for considering.	None	No
6218	season? May 25, 2022, 05:30 AM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre		None	No
6216	season? May 25, 2022, 05:16 AM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?	Albury badly needs a indoor swim centre I'm in water as much as I can .I'm Tax and rates payer and would like to see my money go on something I want and Albury needs .	None	No
6215		Please please extend the swim period from April —Sept. there is no other 50m facility available in this area for these months.	None	No

6214	May 25, 2022, 03:40 AM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	Myself and other pool users are grateful for the two week extension at the end of the pool season. However the pool was filthy (again) and clearly the staff had no intention of making it otherwise.	None N	٥
	season?	The grounds and everything about the facility clearly has nothing but a shabby funlowed look to it. The shade umbrellas are black with filth, it's a depressing facility that hasn't been kept well over the past few years. We have no alternative, no guarantee that the pool will be heated, but will use the facility, rain, hail and shine, al-lyear-round. AlburyCity must address the real issue though and that is an indoor all-year-round FINA 50m pool. One that can host national/international events (Commonweith Games is an example).		
		We need to grow up and wiser, stop wasting time and money trying to save old pools, stop allowing Albury Swim Centre to continue to decline, so that the city doesn't have two pools that continue to cost more money than necessary.		
		We need to choose better management, an organisation that trains their staff, checks on their staff, support them all through the season, so the debacle of the last few years ceases.		
6211	the proposed extension of the Albury Swim Centre	It's a no brainer really, if the cost is within the realm of what the published cost of extending the operation of WAVES over the same period then the community benefit far outweighs the cost.	None N	э
6210	the proposed extension of the Albury Swim Centre	The extension of the season was fantastic this year.	None N	с
6208	season? May 25, 2022, 12:03 AM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?	Too cold with the kids and too exposed when they get out of the water in the current off season to be useful for our family. An indoor facility however we would use year round.	None N	٥
6206	May 24, 2022, 11:54 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?	use the heaters	None N	٥
6205	May 24, 2022, 11:50 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	There needs to be a indoor 50m pool in Albury. The population is getting big. And the fact that people have to swim in seasonal times means there is a risk of drowning from rivers and lakes.	None N	٥
	season?	There needs to be an indoor centre with a 50m pool, a 15 toddler pool. Even a dive pool. A a splash park. Even slides. Wagga has this. Why can't we!		
6201	May 24, 2022, 11:33 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	Prefer 7am swims but depending upon opening hours and weather would swim in the afternoon	None)
6200	season? May 24, 2022, 11:26 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?	Would love an indoor heated pool in Albury A heated pool with a seniors aqua fitness would contribute to the health and well being of Albury seniors.	None N	О
6199		Heated and year round and keep Lavington too	None N	٥
6195		Albury NEEDS a year round indoor heated multi use Aquatic centre that allows people to use it for medical & leisure reasons & able to play & train waterpolo in a pool big & deep enough.	None N)
6194	May 24, 2022, 11:02 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?	Please hurry	None N)
6192		There are not the correct undercover facilities to provide a longer/extra swimming season. There are zero undercover areas.	None N)
6185	May 24, 2022, 10:40 PM Any further comments or feedback in relation to	Albury having a year round pool is so long overdue! It's been discussed on & off since I was a child but nothing is ever done. It's not as though the pool isn't patronised sufficiently and it's not as though Albury's population doesn't warrant a decent facility!	None N)
		I have had to travel to Wodonga during winter for the past 12 years (except during the pandemic when we weren't allowed go over the border for such trivial reasons as exercise) at least twice a week ir order to treat increasing mobility issues. Deep water aquatics is the only remedy so the pathetic GT Aquatics pool is useless to me. It's not only too shallow, too small & always too crowded but is in a truly appalling state (I don't see how it passes health inspections)!!		
6184	May 24, 2022, 10:39 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	I'd love to be able to swim in Albury all year round but, sadly, I'm afraid that won't happen in my lifetime This is an important step forward. Albury needs a suitable, year-round competition level facility to enable participation of regional communities.	None N	Э
6181	season? May 24, 2022, 10:34 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?	Heating would be an obvious consideration. Not just in the pool, but in change rooms etc.	None N	٥
6177		Albury definitely would benefit from having a 50 metre all year round swimming pool	None N	٥
6168	May 24, 2022, 10:06 PM Any further comments or feedback in relation to	I am a regular swimmer and find the winter months in Alb-Wod very hard as I have nowhere to swim. I love the Albury pool and would be a regular user if it was open throughout winter. I would like the pool to be available after work preferably and on the weekends but I would swim before work if that is the only option. I also have a day off a week and would swim during the day if the pool was open. Thanks.	None N)
6159		A new facility is needed asap. One where we can teach our children to swim. Once they learn the basics they also need a safe place to practice and get stronger. Pools are also life savers as far as mental	None N)
6157		The earlier part of the day. 5 or 5:30 am start like Wodonga does would be good	None N)
6156	May 24, 2022, 09:42 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?		None N)
6155	May 24, 2022, 09:41 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?	The indoor pools, are so full you can not get space to swim for fitness laps	None N)
6147		Best times are middle of the day- as squads and other groups dominate the pool early and late!	None N)
6143		Ironman training and dedication to swim improvement doesn't stop over the mid year - either should the pool opening I Best place to swim in the region, better than hotbox congested indoor pools	None N)
6139	May 24, 2022, 09:23 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?	Put a cover over the Albury Pool like the one in Civic Canberra	None N)
6136	May 24, 2022, 09:19 PM Any further comments or feedback in relation to	Triathletes. A 12month pool season is important for us. I suspect the local tri community would love it. Perhaps reach out to Albury Wodonga Tri Club for support for this idea. Currently, I am discouraged from a meaningful swim training regime as the pool is only open seasonally, and lap lane availability is generally minimal during the summer season also.	None N)
6135	May 24, 2022, 09:16 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	We need an indoor pool for our swimmers. My 10 year old daughter is swimming all sorts of terrible hours through winter because there is no access to suitable facilities. Every other pool we visit is better than Albury- it's embarrassing. Corowa, Wangaratta, Wagga, Griffith - fantastic facilities and we have 2 substandard facilities. It's time that a town the size of Albury got a decent year round facility.	None N)
6133	May 24, 2022, 09:13 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	Allbury should also look at upgrading their swim centres to have an indoor pool like Wodonga for all year round comfortable swimming.	None N)
6132		Realistically we need an indoor pool, it is too cold to be swimming in winter and I see potential problems with staffing for a full winter season. I don't see it being practical or safe for lifeguards to be	None N)
6128	May 24, 2022, 09:05 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?	It works well in Melb , Geelong , Sydney & Wollongong to name a few	None N)
6125	May 24, 2022, 09:02 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?	Build it and they will come	None N)
6124	May 24, 2022, 09:02 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?	We need this done	None N)

6122	May 24, 2022, 09:01 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	We need an indoor facility!	None	No
6121	season? May 24, 2022, 08:59 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	I would really love it if the pool was open all year round.	None	No
6120	season? May 24, 2022, 08:59 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?	If it was an 'all weather' pool, we would use it every day	None	No
6119	May 24, 2022, 08:58 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	This would be great for our city !!,	None	No
6118	the proposed extension of the Albury Swim Centre	Please increase the numbers of public heated swimming pools and make it free for children. Albury Children can't participate in swimming sports beacuse of cost. Please help.	None	No
6116	the proposed extension of the Albury Swim Centre	It's about time they extended ,get rid of richmond leisure there service is crap there maintenance and cleanliness is non existent .toilet facilities are out of date .	None	No
6115	season? May 24, 2022, 08:45 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	we want pool	None	No
6114	season? May 24, 2022, 08:42 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	I believe what Albury really needs is an indoor 50m pool. I'm a young adult who uses the Albury pool 7+ times a week, I also work as a swim coach and lifeguard and get to see firsthand the amount of patrons the Albury Swim Centre hosts.	None	No
		We have two learn to swim schools here in Albury, they both have private pools that they run out of. I know one of them is operating at capacity with over a year long waiting list for school aged students, this is very concerning given we have the Murray River and Hume Weir at our doorstep. An indoor 50m pool would allow for more swim lessons for children and prevent further drowning in the region.		
		In the mornings at the Albury pool there are many lap swimmers of all ages. People come for a swim for fitness, to socialise with friends and for rehab from injuries. We have a few groups such as the Albury Jets who swim for general fitness and social benefits. We also have many regulars who come for a swim every morning, and some who come down to relieve pain from injuries. With a 50m indoor pool these patrons could do this everyday and swimming as a form of exercise here in Albury could become a year round option!		
		We also have many water polo players, swimmers and triathletes who use the pool on a regular basis. Many of our athletes are competing at national and even international level competitions which is amazing given that we can only use the pool during the warmer months and compete against those with year round access to pools. If we had a 50m indoor pool we could help these kids and many more to come achieve their goals and represent our region at these huge and significant competitions, not to mention with an improved and modern aquatic facility we could host these events here, bringing money and tourism to our city.		
		I understand it's a lot of money to spend, but there are so many positives to having a year round aquatic facility in our region and when you look at the current state of our aquatic facilities from the inside you can really see a need for an indoor 50m pool.		
		However if a 50m indoor pool isn't an option I would love to see the Albury pool heated and open year round, I know I would use it and so many more as well.		
		Thankyou for considering aquatic users in Albury!		
6111	May 24, 2022, 08:39 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?	Never close it or move it. It has a great vibe	None	No
6110	May 24, 2022, 08:39 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?	It would have to be heated	None	No
6109	May 24, 2022, 08:36 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?	My support would only be if the pool was adequately heated.	None	No
6108	May 24, 2022, 08:36 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	Swimming is a sport for fitness, relaxation, being with community. Overall mental wellbeing through connection with an outdoor space is so important. Indoor pools do not provide this atmosphere. In terms of public health it is far better to be outside - not in a humid, confined space where illness can spread.	None	No
6105	May 24, 2022, 08:34 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	Thank you for considering extending the pool season. We need a year round all weather swimming pool in Albury area. Preferably indoor. Invest in inthrastructure in the Thurgoona area and build a pool there. Will be important for the rapidly growing area.	None	No
6101	season? May 24, 2022, 08:26 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	This is a fantastic idea! It is such a beautiful pool and I would love to be able to use it year round!	None	No
6100	season? May 24, 2022, 08:24 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	I would love to swim all year round!	None	No
6098	the proposed extension of the Albury Swim Centre	Water polo seems to dominate Albury swim centre over the summer season leaving small windows of opportunity for fee paying, lap swimming members. If this practice were to continue over winter opening I feel lap swimmers would be further deterred from using pool.	None	No
6097	the proposed extension of the Albury Swim Centre	I did swim during the extended part of the season. Squad swimming reduced due to attendance at competitions and the water polo comp and training finished. If the aquatic community is aware of a longer season thay can plan for it. Great coffee is also a major draw card!	None	No
6095	season? May 24, 2022, 08:17 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	Pool temperature would be cold but we should have a winter facility to swim in. Not sure heating the pool is viable	None	No
6091	season? May 24, 2022, 08:10 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	An indoor pool would be a much better and sustainable option for ourcommunity	None	No
6086		Thanks very much for extending the closing date this season. I swam until the final day. Currently negotiated a 5.00am to 6.00am swimming time at GT to be able swim this winter. No other room available which is both good that there is so many swimmers bit hard for everyone to finish. If the pool is warm you will get swimmers and the people who usually dont swim over winter will continue to	None o	No
6085	season?	swim. Cold water swimming in the Murray and weir over Covid was challenging but many did it. Albury really needs an indoor facility. So many swimmers miss out during winter, as its too cold outside and the only indoor public pool in the area is over run.		No
		Why not get with the times and provide a decent all year facility.		
6081	May 24, 2022, 08:03 PM Any further comments or feedback in relation to	Its sad when the much smaller town of corowa has better swimming facilities than albury. Only a very small percentage of the community use the facility and council funds should be spent on more important issues, such as fixing the roads in East Albury which have been neglected for many years. Why are West Albury roads are Albury roads are substandard	None	No
6078	season? May 24, 2022, 08:02 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	This is exactly why we need an indoor pool! In the cooler months I have to drive over to Wodonga which is ridiculous. Be brave and make the right decision for our community long-term and stop pandering to those with no vision.	None	No
6077	season? May 24, 2022, 08:01 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre		None	No
6075	season?	We desperately need a larger pool option during the cooler months, the other options just aren't viable	None	No
6070	season? May 24, 2022, 07:55 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	Get it heated or get an indoor 50m pool!	None	No
6068	season?	For a town the size of albury wodonga not to have a year round 50m pool in my mind is poor. It shouldn't be just regarded as a cost but another investment in further enhancing Albury as a place and community to be proud of.	None	No
6067	season? May 24, 2022, 07:53 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre		None	No
6066	season?	My preferred time would be 1-2pm. It would be happy to go in the morning if it was shortened hour through winter.	None	No

6065	May 24, 2022, 07:51 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	Would be good to also extend the times especially over the summer months to open at 5am allowing more people to swim before work	None No
6064		How about putting a temp structure over the pool during winter to retain the heat? Canberra have that in place. I've come from the central coast where the temp during winter gets close to as low as it does in Albury yet that pool on Gosford waterfront stays open all yearit's probably an older pool as well folks	None No.
6063	season? May 24, 2022, 07:51 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	5.30am opening is an essential aspect to my swimming prior to work, 6am is too late.	None No
6058	season? May 24, 2022, 07:47 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	We actually really need a brand new all year round swim facility! Council need to reassess their decision. A brand new facility would bring more people to the area all year round	None No
6055	season? May 24, 2022, 07:40 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	A new pool at lauren Jackson centre is the way aheadcovered and usable for 12 months of the year.	None No
6054	season? May 24, 2022, 07:40 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	We need an all year round facility. Continuing to have "consultations" every few years costing hundreds of thousands of dollars is an indictment against on the competence of this council (and all levels of government) over many years	None No
6052	season? May 24, 2022, 07:38 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	This facility is to important for exetcise and learm to swim to be closed during the year.	None No
6049	season?	I would only use it through this period if it was converted to an indoor facility	None No
6048	season? May 24, 2022, 07:33 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	Too cold. Waste of money for the cost of operating for the few people that would want to use it.	None No
6047		I would prefer an all year round facility. I require for health reason eg back and knee. A 25 m pool is not good enough eg depth and length for the population of Albury and a public hydrotherapy pool would benefit the older population. It's not good enough for a city of our size to neglect a whole sector of the sporting area	None No
6040		This would support a healthy community. I have a disorder that effects my back and swimming helps. I find indoor swim centers often extremely hot, often dirty and not suitable for lap swimming due to size and demand. Winter is difficult to keep my health and fitness up both physically and mentally	None No
6037	season? May 24, 2022, 07:24 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	Build an all year round facility	None No
6035		I used to swim year-round in the Harold Holt Memorial Pool (outdoor, heated) in Malvern, in Melbourne. 3-4 times a week. Since moving to Albury my health has deteriorated. I sorely miss a Masters Swim Club to train and socialise with. (Age 25-95+)	None No
6033	season? May 24, 2022, 07:21 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	Swimming is an all year round sport and exercise activity.	None No
6032	season? May 24, 2022, 07:21 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	Open for two sessions 6am to 10am & 4pm to 7pm Monday to Friday this will cater for a wide variety of the community	None No
	season?	Saturday, Sunday & Public Holidays 7am to 12pm	
		These suggested operation times are only for the winter / cooler periods & then extend the operation hours to cater for the warmer weather	
		The pool operators must use the pool covers more regularly. When the overnight air temperature is predicted to be lower than the set pool temperature the covers must be used this should occur for the entire time the pool is open & by doing this process it will assist to manage the cost of heating the pools. I am happy to discuss or provide further advice on swimming pool operations Regards Maurice Eames 0455551061	
6031	May 24, 2022, 07:20 PM Any further comments or feedback in relation to	Don't see a point in this when there is an indoor pool in wodonga	None No
6028		Leave the pool where it is. It compliments the area. It's easily accessible with bike paths, walking track, buses from every where getting to Dean street with a short walk to the pool. Why would you built	None No
6027	the proposed extension of the Albury Swim Centre season? May 24, 2022, 07:17 PM Any further comments or feedback in relation to	a pool outside the city Centre? A restructure to include ASG would set up another world class facility for Albury.	None No
	the proposed extension of the Albury Swim Centre season?		
6025	the proposed extension of the Albury Swim Centre season?		None No
6023	May 24, 2022, 07:13 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?	We desperately need this!! It's no good enough that we have to go to Wodonga in winter to swim!!	None No
6021	May 24, 2022, 07:13 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?	This will be a great opportunity to always get in as a family and use the pool rather then waiting around a couple of months before they open again in the months that they fo open, but it is such a great opportunity for the community to use the pool.	None No
6020		We need an indoor pool that sport can be played in all year round. A water polo field would free up the 50mt pool for the public and offer a better and more attractive option for local and travelling water polo players.	None No
6019	May 24, 2022, 07:12 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?	I use the indoor pool in Wodonga during cooler months.	None No
6017	May 24, 2022, 07:08 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	We need a year round facility.	None No
6012	season? May 24, 2022, 06:55 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	I swim in the River but would prefer a pool in the winter	None No
6011	the proposed extension of the Albury Swim Centre	I strongly believe that we do need to close our pool for at least one month during the cold winter (July or August) to perform routine maintenance across the facility. Would dearly love for the 50m pool to be open for at least a minimum of 10 months per year	None No
6005	the proposed extension of the Albury Swim Centre	5.30am opening allows shift workers to swim and shower prior to work. This used to happen and was great.	None No
6002	season? May 24, 2022, 06:47 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	Put funding into indoor pool in Albury	None No
6001		A 50m pool would be great for all athletes on the pool, Not only benefiting the swim clubs, triathletes but also the community into keeping fit and healthy. A pool that is open year round would benefit everyone in the community. Albury/Wodonga has enough people who would use the pool to make it viable and promoting it year round would also help people swimming in summer as alot of people would swim more times in the summer if they also had the chance to keep there touch in the water through winter. I am based in wodonga and would be more then happy to travel across and use the	None No
5999	May 24, 2022, 06:46 PM Any further comments or feedback in relation to	Som pool Keep the bathrooms clean, this past 3 seasons the bathrooms of the albury swim centre have been disgusting. In the past bathrooms where kept exceptionally clean and now they have been left with dirty toilets, over flowing bins, hair in shower drains and slippery floors which are quite easily a fall hazard for any age.	None No
5995	season?	Albury regularly has colder winter nights than Melbourne but many more warmer, sunny, dry days. With the appropriate use of pool blankets which the Albury City Council does own, the effects of the	None Mr
	the proposed extension of the Albury Swim Centre season?		· ·
5993	May 24, 2022, 06:39 PM Any further comments or feedback in relation to	and the water which is set above 31-32 degrees census is dangerously not no oder swimmers like mysen to do any sort or prolonged swimming danning. A genuine up swimming alternative is digently required. Thanks	None No.
3333	the proposed extension of the Albury Swim Centre season?		Nu.

5991	May 24, 2022, 06:38 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre		None	No
5989	season? May 24, 2022, 06:37 PM Any further comments or feedback in relation to	It is unbelievable that Albury Wodonga still doesn't have a 50m year round heated pool in place. This is what we need.	None	No
5988	the proposed extension of the Albury Swim Centre season? May 24, 2022, 06:35 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	Heated	None	No
5987	May 24, 2022, 06:33 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	Way too cold. Need an indoor facility	None	No
5985	May 24, 2022, 06:32 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	People would swim all year round with the right water temperature!!	None	No
5984	season?	Having a 50m indoor and a 50m outdoor pool is the next logical step for Albury!	None	No
5981	season?	please provide the citizens a swimming centre all year around. fitness is not just a summer program	None	No
5980	season?	Having local 50mtre pool available for the whole year would support the local triathlon community	None	No
5975	season? May 24, 2022, 06:24 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	Needs to be warm. Need an indoor all round pool in Albury. Griffiths facilities are fantastic and way better then ours and they have a smaller population.	None	No
	season?	They Have 3 indoor pools but with massive roller doors at either end to improve ventilation and can be opened up on nicer days. Plus they have outdoor pool and play area for kids.		
		The better the facilities the more likely frequent visits I would take with family.		
5974	May 24, 2022, 06:23 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre		None	No
5969	the proposed extension of the Albury Swim Centre	I would prefer a 50m indoor pool being opened to the outdoor pool staying open all year round.	None	No
5968	the proposed extension of the Albury Swim Centre	5.30 start so our squad could 2 hour sessions. Would be great if a roof could be purchased.	None	No
5960	the proposed extension of the Albury Swim Centre	I believe the upgrades happening nearby to the river will bring more people to the vicinity of the pool year round, therefore, highlighting the pools extended opening period.	None	No
5959	the proposed extension of the Albury Swim Centre	If the facility is to be open year round, it will be important to give the swimming and water polo clubs/associations plenty of notice to enable these organizations to create new competitions for their respective sports to get more people using the pool to better manage costs!	None	No
5957	season? May 24, 2022, 06:12 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre		None	No
5956	the proposed extension of the Albury Swim Centre	This is desperately needed. Thank you for taking time to ask the community what we need.	None	No
5954		We need somewhere with access for wheelchairs all year round on Albury side. We need a whole new facility - access for all, all year round!!	None	No
5953	season? May 24, 2022, 06:10 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	An alternative would be to keep Waves open until end of May and open Albury SC in mid August or vice versa	None	No
5952	season? May 24, 2022, 06:09 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre		None	No
5950	the proposed extension of the Albury Swim Centre	If you could let me know at what cost it would be to us rate payers to see of it's actual viable	None	No
5949		I would be so happy if we had access to a 50 metre pool - indoors or outdoors -all year round. I am a Masters Swimming Australia swimmer and currently need to travel to Melbourne regularly to access good Winter swimming. I swim at Haroid Holt Malvern 50 metre outdoor and Prahran 50 metre outdoor all year round. Out door swimming all year round is hugely popular in Melbourne and lane space is a premium. It is wonderful to train outside in Winter. The local councils supporting these pools are committed to providing this community opportunity all year round. Thank you!		No
5948	the proposed extension of the Albury Swim Centre	I would be happy to take my children for a swim ok warmer days throughout the cooler months	None	No
5947	season? May 24, 2022, 06:06 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?		None	No
5945		Whilst the council works to get a indoor swim centre for Albury, open hours season round would be beneficial to so many in the community especially young and old sports people in water polo and swimming	None	No
5944	May 24, 2022, 06:04 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?		None	No
5942		It would be fantastic to have an outdoor pool open all year round as there are not many facilities in the area to swim as it is and I don't like doing laps in indoor pools.	None	No
5939	season? May 24, 2022, 06:00 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?		None	No
5933	May 24, 2022, 05:57 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	A central country town and no indoor pool This would be fantastic is Albury City could extend the pools operational hours.	None	No
5932	season?	While we still need an indoor aquatic centre, this plan would be a make do until then. There were a few occasions this year that the boiler was not working so during the winter the pool would need to	None	No
5930	season? May 24, 2022, 05:53 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	We need an indoor facility open year round!	None	No
5929	season?	Sporting clubs would benefit if pool heated & opened all year round Pool to be covered in winter	None	No
5928	season?	It would be great if the Albury pool would stay open all year round so we don't have to travel over to the Wodonga indoor pool in the morning to swim through winter.	None	No
5927	season? May 24, 2022, 05:52 PM Any further comments or feedback in relation to	Can also please extend the opening hours during the earlier and later summer months so waterpolo training can occur without having to squeeze so many teams in such a short window. Already bad enough with only 1 session available for senior training per week. Currently closing times suck. Thanks	None	No
5924	season?	As competitive swimmers we need a 50m pool open all year round to also allow for learnt to swim programs at our 25m facilities to accommodate the growing need for these programslearn to swim	None	Nο
		is fundamental for community health and safety and allowing competitive swimmers the same access as metro kids will only allow them to fly and saor representing their regionplease open the pool all year long!		_

5919	May 24, 2022, 05:42 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	It is crazy that a city the size of Albury doesn't have a decent indoor pool. Maybe invest in that instead of Band-Aid solutions like extending the outdoor pool season.	None	No
5916	May 24, 2022, 05:40 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?	We need an indoor centre	None	No
5913		5-6am is my preferred time for swimming or any exercise to fit around family and work commitments. This is peak hour at most pools that provide for these opening times.	None	No
5912	May 24, 2022, 05:37 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?	5:30am start time would be appreciated	None	No
5906	May 24, 2022, 05:33 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	The month extra was great! Only in the winter months if it had a cover over it eg, bubble or marquee. Needs to include the change rooms.	None	No
5903	May 24, 2022, 05:32 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre season?	Only if the water temp was a bit higher.	None	No
5902		Desperately in need of year round aquatic facilities in Albury Wodonga. Worth observing the use of wodonga sports and aquatic centre during winter to see how over crowded it gets. Between swim squad, swim lescosn, football and netball teams, acquia aerobics, special care services and rehabilitation, recreational usertainty fit classes, traitation dub and more, it does not come anywhere closs to servicing the community needs and it hasn't for a couple decades at least if not more. Mornings at the sports and leisure centre are not as bad as evenings to my knowledge and experience but in saying that even in the mornings all lanes are full and it is a hazard because swimmers of different abilities and speeds are forced into the same lanes as each other which is dangerous, and extremely firststrating and unappealing/deterniting to be there. Why pay for a swim membership when you can't even a lap without crashing into someone. Albury outdoor swim centre has decent water temperatures and even in winter it would be tolerable for those who love swimming and fitness-shopfully it would ease some boutden so the indoor pool would be able to better service those who don't have a choice such a syoung children, infants, elderly etc. No reason why other swimmers couldn't do lat the outdoor pool. I would not expect it to be open all day long. The peek periods are 6 am - 9am and 4pm - 7pm other times of the day the indoor centre generally can cope ok although still stretched when there is aerobics, school groups, rehab, and general swimming at some high peak times during the day, but no where near as congested as mornings and evenings. It is an embarrassment that our region does not have a suitable all year round facility. Opening Albury outdoor pool year round would be a start at least. This region can and should be doing so much better on this front. And the debate of acquatif facilities has gone on for far too long. Sadly, WAVES was a terrible missed opportunity. The community is desperate for all year round facility.		No
5899		The council investigated a few years ago getting an external cover for the pool. It is worth close to a million dollars but can be resold back to the company or pulled down and moved to another pool. Whilst the covers and heating make the pool useable, the outdoor cover would provide protection from the elements.	None	No
		Swimming at the indoor venue in Wodonga us packed at particular times. ESP before and after school. I'd imagine keeping the pool open in the middle of the day will not get the visitors required to		
5898		make it worthwhile. So having the split opening times in Spring / autumn might be sensible. Thanks for extending this current season, we currently have to now go swimming at 5am to get a lane before work The facilities at GT aquatics are not up to a standard. What about in the short term building a a structure over current pool?	None	No
5897		Could the pool be fitted with a marquee similar to the Junee pool. I will admit it would be very very fresh with out cover	None	No
5896	May 24, 2022, 05:29 PM Any further comments or feedback in relation to	As a triathlete I often need to swim through winter to prepare for the start of our season in September. My daughter also participates in winter waterpolo so to have training options in the winter months would also be a huge win. Having accessibility to the Albury pool would certainly benefit me and my family.	None	No
5893	May 24, 2022, 05:27 PM Any further comments or feedback in relation to	If a sealed dome was over it and the whole place was heated like they have in Melbourne then for sure we would use it all year round and not go to Wodonga leisure centre that's so run down and nasty. It really needs a splash park in addition to the public one you are planning.	None	No
5892	May 24, 2022, 05:26 PM Any further comments or feedback in relation to the proposed extension of the Albury Swim Centre	We absolutely need an aquatics centre open all year round.	None	No